



### **ILM Level 5**

# Qualifications in Leadership and Management

### Who are these qualifications for?

The Level 5 Award, Certificate or Diploma in Leadership and Management are designed for practising middle managers, helping them to develop their skills and experience, improve performance and prepare for senior management responsibilities.

#### Benefits for individuals

- Use core management techniques to drive better results
- Develop your ability to lead, motivate and inspire
- Provide strategic leadership as well as day-to-day management
- Benchmark your managerial skills
- Raise your profile in your organisation.

### Benefits for employers

- Encourage strategic thinking at this level of management to foster business improvement
- Engage middle managers with training and development these qualifications are designed to provide clear, measurable benefits to career-minded professionals
- Customise these qualifications to your development needs.

The qualifications are made up of a broad range of units covering skills in six core areas – working with people, managing yourself and personal skills, providing direction, facilitating innovation and change, achieving results, and using resources. The flexibility in unit choice allows the qualification to be tailored to meet the needs of the individual and employer.

#### **Progression**

These qualifications will provide progression opportunities to other qualifications including:

• ILM Level 5 Diploma in Principles of Leadership and Management.





# **Qualification overview**

Qualification title Level 5 Award in Leadership and Management QAN: 600/5855/9	Credit value Minimum 6 credits Maximum 12 credits	Total qualification time 60 hours	<ul> <li>Structure</li> <li>One hour induction</li> <li>At least three hours tutorial support</li> <li>Minimum of two units from Group 1</li> <li>All units must be taken from Group 1</li> </ul>
Level 5 Certificate in Leadership and Management QAN: 600/5854/7	Minimum 13 credits Maximum 36 credits	130 hours	<ul> <li>Two hour induction</li> <li>At least seven hours tutorial support</li> <li>Minimum of 7 credits from Group 1</li> <li>Maximum of 6 credits from Group 2</li> </ul>
Level 5 Diploma in Leadership and Management QAN: 600/5856/0	Minimum 37 credits	370 hours	<ul> <li>Two hour induction</li> <li>At least seven hours tutorial support</li> <li>Choice of optional units from Groups 1 and 2</li> <li>Maximum of 18 credits from Group 2</li> </ul>

<sup>\*</sup>Refer to table below for unit details

# **Rules of combination**

### **Award**

- Minimum 6 credits, maximum 12 credits
- Minimum of two units from Group 1
- All units must be taken from Group 1

### Certificate

- Minimum 13 credits, maximum 36 credits
- Minimum of 7 credits from Group 1
- Maximum of 6 credits from Group 2

### **Diploma**

- Minimum 37 credits
- Choice of units from Groups 1 and 2
- Maximum of 18 credits from Group 2



# Overview of units

# Group 1

8807-501       Managing Improvement       5       3       8         8007-502       Making a Financial Case       5       3       14         8007-504       Leading Innovation and Change       5       4       18         8007-505       Managing Individual Development       5       4       18         8007-505       Managing Individual Development       5       4       18         8007-507       Understanding Organisational Environment       5       5       24         8007-508       Understanding Organisational Culture and Ethics       5       3       12         8007-509       Managing Grower Relations       5       3       10         8607-510       Managing Rorigents Relations       5       3       10         8607-511       Managing Rrojects in the Organisation of the Organisation	Reference	Unit title	Level	CV*	GLH**	eWorkbook†
8607-503         Developing Critical Thinking         5         4         18           8607-504         Leading Innovation and Change         5         5         24           8607-505         Managing Individual Development         5         4         18           8607-506         Managing Stress and Conflict in the Organisational Control (Line and Ethics)         5         3         8         WB6           8607-507         Understanding the Organisational Culture and Ethics         5         5         24         8           8607-508         Understanding Organisational Culture and Ethics         5         3         12         8           8607-510         Managing Customer Relations         5         3         10	8607-501	Managing Improvement	5	3	8	
8607-504       Leading Innovation and Change       5       5       24         8607-505       Managing Individual Development       5       4       18         8607-506       Managing Stress and Conflict in the Organisation	8607-502	Making a Financial Case	5	3	14	
8607-505       Managing Individual Development       5       4       18         8607-506       Managing Stress and Conflict in the Organisation	8607-503	Developing Critical Thinking	5	4	18	
8607-506 Managing Stress and Conflict in the Organisation	8607-504	Leading Innovation and Change	5	5	24	
8607-507         Understanding the Organisational Environment         5         5         24           8607-508         Understanding Organisational Culture and Ethics         5         3         12           8607-509         Managing Customer Relations         5         3         10           8607-509         Managing Gro Efficiency and Effectiveness         5         4         18           8607-511         Managing Projects in the Organisation	8607-505	Managing Individual Development	5	4	18	
8607-508       Understanding Organisational Culture and Ethics       5       3       12         8607-509       Managing Customer Relations       5       3       10         8607-510       Managing for Efficiency and Effectiveness       5       4       18         8607-511       Managing Projects in the Organisation ●       5       4       18         8607-512       Managing Resources       5       4       12         8607-513       Managing Information       5       4       12         8607-514       Managing Resources       5       5       2         8607-515       Managing Work Analysis       5       3       12         8607-516       Analysing and Interpreting Statistics to Inform Management Decisions       5       2       9         8607-517       Understanding the Management of Facilities       5       2       9       WB14         8607-519       Developing and Leading Teams to Achieve Organisational Goals and Objectives       5       2       9       WB14         8607-519       Developing and Leading Teams to Achieve Organisational Goals and Objectives       5       4       18       8         8607-521       Managing Own Continuing Professional Development (Certificate and Diploma only)       5       1	8607-506	Managing Stress and Conflict in the Organisation (9)	5	3	8	WB6
8607-509 Managing Customer Relations 8607-510 Managing for Efficiency and Effectiveness 8607-511 Managing Projects in the Organisation	8607-507	Understanding the Organisational Environment	5	5	24	
8607-510       Managing for Efficiency and Effectiveness       5       4       18         8607-511       Managing Projects in the Organisation	8607-508	Understanding Organisational Culture and Ethics	5	3	12	
8607-511       Managing Projects in the Organisation ●       5       4       18       WB9         8607-512       Managing Resources       5       4       12         8607-513       Managing Information       5       4       12         8607-514       Managing Recruitment       5       5       24         8607-515       Managing Work Analysis       5       3       12         8607-516       Analysing and Interpreting Statistics to Inform Management Decisions       5       2       10         8607-517       Understanding the Management of Facilities       5       2       9       WB14         8607-517       Understanding the Management of Facilities       5       2       9       WB14         8607-518       Making Professional Presentations ●       5       2       9       WB14         8607-519       Developing and Leading Teams to Achieve Organisational Goals and Objectives       5       4       18         8607-520       Assessing Your Own Leadership Capability and Performance       5       6       15         8607-521       Managing and Effective Leader       5       6       15         8607-522       Becoming an Effective Leader       5       5       9         86	8607-509	Managing Customer Relations	5	3	10	
8607-512       Managing Resources       5       4       12         8607-513       Managing Information       5       4       12         8607-514       Managing Recruitment       5       5       24         8607-515       Managing Work Analysis       5       3       12         8607-516       Analysing and Interpreting Statistics to Inform Management Decisions       5       2       10         8607-517       Understanding the Management of Facilities       5       2       9         8607-517       Understanding the Management of Facilities       5       2       9         8607-517       Understanding the Management of Facilities       5       2       9         8607-517       Understanding the Management of Facilities       5       2       9         8607-518       Making Professional Presentations of Facilities       5       2       9         8607-519       Developing and Leading Teams to Achieve Organisational Goals and Objectives       5       4       18         8607-520       Assessing Your Own Leadership Capability and Performance       5       6       15         8607-521       Managing Own Continuing Professional Development (Certificate and Diploma only)       5       15       9         860	8607-510	Managing for Efficiency and Effectiveness	5	4	18	
8607-513       Managing Information       5       4       12         8607-514       Managing Recruitment       5       5       24         8607-515       Managing Work Analysis       5       3       12         8607-516       Analysing and Interpreting Statistics to Inform Management Decisions       5       2       10         8607-517       Understanding the Management of Facilities       5       2       9         8607-518       Making Professional Presentations	8607-511	Managing Projects in the Organisation	5	4	18	WB9
8607-514 Managing Recruitment 8607-515 Managing Work Analysis 8607-516 Analysing and Interpreting Statistics to Inform Management Decisions 8607-517 Understanding the Management of Facilities 8607-518 Making Professional Presentations ● 8607-519 Developing and Leading Teams to Achieve Organisational Goals and Objectives 8607-519 Developing and Leading Teams to Achieve Organisational Goals and Objectives 8607-520 Assessing Your Own Leadership Capability and Performance 8607-521 Managing Own Continuing Professional Development (Certificate and Diploma only) 8607-522 Becoming an Effective Leader 8607-523 Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery 8607-524 Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only) 8607-525 Improving and Maintaining the Organisation's Environmental Performance 8607-526 Managing Remote Workers 8607-527 Partnership Working ● 8607-528 Understanding Governance of Organisations 8607-529 Knowledge and Information Management 8607-520 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring 8607-531 Improving Own Leadership Performance Through Action Learning (Diploma only) 5 15 36	8607-512	Managing Resources	5	4	12	
8607-515 Managing Work Analysis 8607-516 Analysing and Interpreting Statistics to Inform Management Decisions 8607-517 Understanding the Management of Facilities 8607-518 Making Professional Presentations ● 5 2 9 9 WB14 8607-519 Developing and Leading Teams to Achieve Organisational Goals and Objectives 8607-520 Assessing Your Own Leadership Capability and Performance 8607-521 Managing Own Continuing Professional Development (Certificate and Diploma only) 8607-522 Becoming an Effective Leader 8607-523 Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery 8607-524 Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only) 8607-525 Improving and Maintaining the Organisation's Environmental Performance 95 5 14 8607-526 Managing Remote Workers 95 14 10 WB8 8607-527 Partnership Working ● 5 4 10 WB8 8607-528 Understanding Governance of Organisations 95 16 18 8607-529 Knowledge and Information Management 95 17 18 18 8607-520 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring 15 18 18 1607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring 16 18 19 10 10 10 10 10 10 10 10 10 10 10 10 10	8607-513		5	4	12	
8607-516 Analysing and Interpreting Statistics to Inform Management Decisions  5 2 10  8607-517 Understanding the Management of Facilities  5 2 9  8607-518 Making Professional Presentations    6 5 2 9  8607-519 Developing and Leading Teams to Achieve Organisational Goals and Objectives  5 4 18  8607-520 Assessing Your Own Leadership Capability and Performance  5 6 15  8607-521 Managing Own Continuing Professional Development (Certificate and Diploma only)  5 15 20  8607-522 Becoming an Effective Leader  8607-523 Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery  8607-524 Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only)  8607-525 Improving and Maintaining the Organisation's Environmental Performance  5 5 12  8607-526 Managing Remote Workers  5 5 12  8607-527 Partnership Working    9 Understanding Governance of Organisations  5 5 14  8607-529 Knowledge and Information Management  5 5 18  8607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring  5 18  8607-531 Improving Own Leadership Performance Through Action Learning (Diploma only)  5 15 36	8607-514	Managing Recruitment	5	5	24	
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Assessing Your Own Leadership Capability and Performance  8607-521 Managing Own Continuing Professional Development (Certificate and Diploma only)  8607-522 Becoming an Effective Leader  8607-523 Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery  8607-524 Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only)  8607-525 Improving and Maintaining the Organisation's Environmental Performance  5 5 7 14 12 12 14 15 15 16 16 16 16 16 16 16 16 16 16 16 16 16	8607-518	Making Professional Presentations	5	2	9	WB14
8607-521Managing Own Continuing Professional Development (Certificate and Diploma only)515208607-522Becoming an Effective Leader5598607-523Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery5888607-524Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only)511128607-525Improving and Maintaining the Organisation's Environmental Performance55148607-526Managing Remote Workers55128607-527Partnership Working ●5410WB88607-528Understanding Governance of Organisations56188607-529Knowledge and Information Management55148607-530Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring55188607-531Improving Own Leadership Performance Through Action Learning (Diploma only)51536	8607-519	Developing and Leading Teams to Achieve Organisational Goals and Objectives	5	4	18	
8607-522 Becoming an Effective Leader 5 5 9 8 8607-523 Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only) 8607-524 Improving and Maintaining the Organisation's Environmental Performance 5 5 14 8607-526 Managing Remote Workers 5 5 12 8607-527 Partnership Working 10 WB8 8607-528 Understanding Governance of Organisations 5 6 18 8607-529 Knowledge and Information Management 5 5 14 8607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring 5 5 18 8607-531 Improving Own Leadership Performance Through Action Learning (Diploma only) 5 15 36	8607-520	Assessing Your Own Leadership Capability and Performance	5	6	15	
8607-523 Preparing to Apply Lean Production and Improvement Methodologies to Operational Problems in Service Delivery  8607-524 Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only)  8607-525 Improving and Maintaining the Organisation's Environmental Performance  5 5 14  8607-526 Managing Remote Workers 5 5 12  8607-527 Partnership Working ● 5 4 10 WB8  8607-528 Understanding Governance of Organisations 5 5 14  8607-529 Knowledge and Information Management 5 5 14  8607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring 5 15 36	8607-521	Managing Own Continuing Professional Development (Certificate and Diploma only)	5	15	20	
Service Delivery  Applying Lean Production and Improvement Methodologies to Operational Problems in Service Delivery (Certificate and Diploma only)  B607-525 Improving and Maintaining the Organisation's Environmental Performance  Managing Remote Workers  Managing Remote Workers  Managing Remote Working  Partnership Working  Muderstanding Governance of Organisations  Monor-528 Understanding Governance of Organisations  Monor-529 Knowledge and Information Management  Monor-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring  Monor-531 Improving Own Leadership Performance Through Action Learning (Diploma only)  Methodologies to Operational Problems in Service  Muderstanding the Organisation's Environmental Performance  Muderstandi	8607-522	Becoming an Effective Leader	5	5	9	
Delivery (Certificate and Diploma only)  8607-525 Improving and Maintaining the Organisation's Environmental Performance  5 5 14  8607-526 Managing Remote Workers  5 5 12  8607-527 Partnership Working ●  5 4 10 WB8  8607-528 Understanding Governance of Organisations  5 6 18  8607-529 Knowledge and Information Management  5 5 14  8607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring  5 18  8607-531 Improving Own Leadership Performance Through Action Learning (Diploma only)  5 15 36	8607-523		5	8	8	
8607-526 Managing Remote Workers 5 5 12 8607-527 Partnership Working	8607-524		5	11	12	
8607-527 Partnership Working Partnership Working Understanding Governance of Organisations  8607-528 Understanding Governance of Organisations  8607-529 Knowledge and Information Management  5 5 14  8607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring  5 5 18  8607-531 Improving Own Leadership Performance Through Action Learning (Diploma only)  5 36	8607-525	Improving and Maintaining the Organisation's Environmental Performance	5	5	14	
8607-528Understanding Governance of Organisations56188607-529Knowledge and Information Management55148607-530Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring55188607-531Improving Own Leadership Performance Through Action Learning (Diploma only)51536	8607-526	Managing Remote Workers	5	5	12	
8607-529Knowledge and Information Management55148607-530Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring55188607-531Improving Own Leadership Performance Through Action Learning (Diploma only)51536	8607-527	Partnership Working	5	4	10	WB8
8607-530 Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring 5 5 18 8607-531 Improving Own Leadership Performance Through Action Learning ( <i>Diploma only</i> ) 5 15 36	8607-528	Understanding Governance of Organisations	5	6	18	
8607-531 Improving Own Leadership Performance Through Action Learning (Diploma only) 5 15 36	8607-529	Knowledge and Information Management	5	5	14	
	8607-530	Understanding the Skills, Principles and Practice of Effective Management Coaching and Mentoring	5	5	18	
8607-533 Managing Mental Health in the Workplace 5 3	8607-531	Improving Own Leadership Performance Through Action Learning (Diploma only)	5	15	36	
	8607-533	Managing Mental Health in the Workplace	5	3	8	

<sup>\*</sup>Credit value \*\*Guided learning hours  $\,^\dagger$  ILM eWorkbooks are available to support unit delivery



## Group 2

Reference	Unit title	Level	CV*	GLH**	eWorkbook†
8607-400	Understanding the Management Role to Improve Management Performance	4	4	15	
8607-401	Planning and Leading a Complex Team Activity	4	4	6	
8607-402	Managing Equality and Diversity in Own Area	4	4	12	WB2
8607-403	Managing Risk in the Workplace	4	3	6	WB11
8607-404	Delegating Authority in the Workplace	4	3	3	
8607-405	Developing People in the Workplace	4	5	21	
3607-406	Developing Your Leadership Styles	4	4	10	
8607-407	Understanding Financial Management	4	3	12	
8607-408	Management Communication	4	4	18	
8607-409	Managing Personal Development (Diploma only)	4	15	6	
8607-410	Managing the Analysis of Secondary Data	4	4	15	
8607-411	Managing a Healthy and Safe Environment	4	2	9	
8607-412	Managing Meetings	4	3	15	WB5
8607-413	Managing Marketing Activities	4	3	15	
8607-414	Data Collection and Analysis to Justify Management Decision Making	4	2	10	
8607-415	Motivating People in the Workplace	4	2	6	WB3
8607-416	Solving Problems by Making Effective Decisions in the Workplace	4	3	14	WB12
8607-417	Managing and Implementing Change in the Workplace 😉	4	6	24	WB7
8607-418	Understanding the Organisational Culture and Context	4	6	25	
8607-419	Understanding Work in Contemporary Society	4	3	8	
8607-420	Budgetary Planning and Control (e)	4	3	6	WB10
8607-421	Interpreting Financial Statements to Assess Organisational Performance Using Financial Ratios	4	3	6	
8607-422	Understanding the Importance of Marketing for an Organisation	4	4	6	
8607-423	Using Quantitative Methods to Solve Management Problems	4	6	10	
8607-424	Understanding the Economics of the Marketplace	4	6	10	
8607-425	Developing Individual Mental Toughness	4	2	5	
8607-426	Understanding the Macro Economic Environment (Diploma only)	4	7	25	
8607-427	Developing a Culture to Support Innovation and Improvement	4	3	12	
8607-601	Managing Operations Research	6	3	10	

<sup>\*</sup>Credit value \*\*Guided learning hours  $\,^\dagger$ ILM eWorkbooks are available to support unit delivery



#### **eWorkbooks**

We offer a range of eWorkbooks on essential leadership and management topics. These interactive resources provide good coverage of the unit learning outcomes, with highly engaging activities that support the learning process and prepare learners to undertake the formal unit assessment.

The following eWorkbooks are available to support delivery of units highlighted with within this qualification:

- WB2 Managing inclusively
- WB3 Managing staff performance
- WB5 Managing meetings
- WB6 Managing team conflicts
- WB7 Managing change
- WB8 Managing collaboration
- WB9 Managing projects
- WB10 Managing budgets
- WB11 Managing risk
- WB12 Managing business improvement
- WB14 Managing presentations

Find out more: www.i-l-m.com/eworkbooks

### **Contact ILM**

The ILM Customer Service Team is dedicated to providing the very best in customer care. If you need guidance on any aspect of leadership and management development, whether at an individual or organisational level, contact II M.

### T 01543 266867

### E customer@i-l-m.com

All ILM qualifications are awarded by the City and Guilds of London Institute, which was founded in 1878 and is incorporated by Royal Charter.

### Learning resources

There is a range of materials available to support ILM qualifications through our online portal, Walled Garden, and the ILM website. Contact us to find out more.

### Institute of Leadership & Management membership

All ILM learners receive a minimum of 12 months membership of the Institute of Leadership & Management, bringing access to a wealth of resources to support their leadership development.

#### Our ethos

Our qualifications combine innovative design with a strong focus on workplace performance. We believe this delivers well-rounded managers with a proven ability to perform to the required standards.